

Competence-oriented and job-specific IT security for employees in hospitals

MOTIVATION

- Lack of IT security (ITS) skills and awareness among hospital employees
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- Lack of transparency regarding **ITS** needs



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- Missing of specific ITS-trainings to increase ITS-skills and ITS-awareness
- Challenge of sustainable ITS behaviour change



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What ITS competencies are needed for which employee profile?

What are the securityrelated training needs of employees in hospitals?

How can security-related behavior be impacted sustainably?

KEY FACTS

Methods: Competence Measurement, Matching Methods, Data Collection, Field Studies **Time Frame**: 2021 - 2024 **Project Volume**: 0,609 Mio. EUR

PROJECT APPROACH

A structured approach to identify, measure, and develop task specific information security competencies of employees in hospitals

Defining ITS requirement profiles

- Derive job-specific ITS requirement profiles based on existing standard profiles and functional competence facets
- Measure individual ITS competence profiles
- Assignment of ITS requirement profiles to employees
- Provision of situated and individualized competence tests
- Psychometric determination of individual

Develop ITS-trainings for ITS-requirements

- Deviation analyses between ITS requirement and competence profiles
- Determination of ITS training needs
- Implementation & Evaluation of ITS trainings in the hospital setting
- **Recommend guidelines** for sustainable behavior change
- Identification of nudges supporting sustainable behavior change in ITS
- Implementation & Evaluation of nudges in the hospital setting

ITS competence profiles



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